

SHEFFIELD CHINESE COMMUNITY CENTRE



IMPACT REPORT 2017-2018
FOR
TACKLING INEQUALITIES FUND



Established in April 1995, the Sheffield Chinese Community Centre (SCCC) is a charity and limited company by guarantee. We provide services and give support to the Chinese people who are disadvantaged, isolated and are hard to reach, or living in poverty.

VISION

Our vision is a Sheffield City where our community members could integrate into the mainstream society confidently, leading an independent life and improving the quality of their life.

MISSION

The Centre acts as a bridge between our community members and the public services and other communities in Sheffield. For our members to improve their life quality, we are dedicated to facilitating their access to vital information, advice and support. For fostering and supporting cultural diversity in Sheffield, we promote Chinese culture through cultural events engaging with other communities in Sheffield.

VALUES

We are committed to equality and diversity. Tackling causes of inequality faced by our members when accessing public services remains our priority. By addressing this challenge, we not only improve the quality of life of our members, but also help them engage with other communities in Sheffield more confidently, contributing to the cultural diversity of the City.



Our Output in the past 12 months

with a contribution of £15,000
from Sheffield City Council

- **769** individuals have benefitted from our support and services
- Over **2,000** individuals were engaged in our Chinese cultural events and activities
- **183** sessions of community activities and training with a the total attendance of **1,191**
- **574** sessions of Health workshops, events and activities, with a total attendance of **3,639**
- **88** sessions of lunch clubs with a total attendance of **1,886**
- **2,740** printed copies of Health Newsletter distributed to members in community
- **60** volunteers were engaged to involve in our services development and delivery
- **4** volunteers have received the Community Stars Award from the Sheffield City Council



Changes We Made in People's Lives

"Through participating in the English class at the SCCC, I could improve my English and now I am better in communicating with doctors and local people. I have increased my self-confidence and made more friends which helps me to feel happy."

- Mrs. Thi Phung Tat

"I didn't know how to access any local services as I didn't know anything. The SCCC is very important to me as I can get lots of help, advice and support from them."

- Mrs. Yue Lian Konfortion

- Improved members' health and wellbeing

To improve our members' health and wellbeing so that they can live independently, we delivered a range of integrated health services, provided by our Health Project in the Centre. Individuals have received support from our health workers, for example, interpreting during medical appointments, translation of medical documents, booking appointments and advocacy. These services have enabled them to access mainstream medical services and receive treatment.

Our health & well being event and workshops provided users with an increased knowledge of health through: participation in general and mental health talks, Healthy Cooking on a Budget, Bilingual Health Card making, Screening, Energy Drink workshops for students, Mommy & Little One and Community Safety Workshops.

Participants also reduced isolation and emotional problem through exercising and broadening their social connections through activities which included: Low Impact Aerobics, Chitty Chatty Afternoon Tea, Podiatry, Hand Massage, Blood Pressure Monitoring, Karaoke, Health Walks, Medical English Class, Resilience Training, Festival Celebrations, Outings, Tai Chi, Adult Colouring, Befriending and Counselling.



Changes We Made

in People's Lives

- Empowerment and increased confidence

With our English classes and Women's Forum, our members enhanced their communication skills and became more self-confident.

By completing our Food and Hygiene Certificate Course, our members gained valuable employment skills and knowledge. This course also prepared them to secure financial independence through employment.

- Facilitated access to public services

We organised Home and Community Safety workshops and meetings with the Police and Fire & Rescue Services for the community.

Through organising monthly surgery with local councillors and representatives from different parties, we served as a contact points between our members and the local authorities. Our members raised issues and concerns including burglary, personal safety and environmental problems, etc. which were noted and then addressed or solved. These regular contacts we facilitated thus improved the quality of our members' life.

- Attained recognition for volunteering

We have engaged 60 volunteers from different age groups from the community and universities to help out in a wide range of activities at the Centre, including: administration and activities support, planning, developing and providing services, distribution of information, broadcasting for our Chinese Radio Programme, cleaning, transportation, cooking and maintenance of the Centre and its facilities. The volunteers also gained valuable skills and formed bonds within the community.

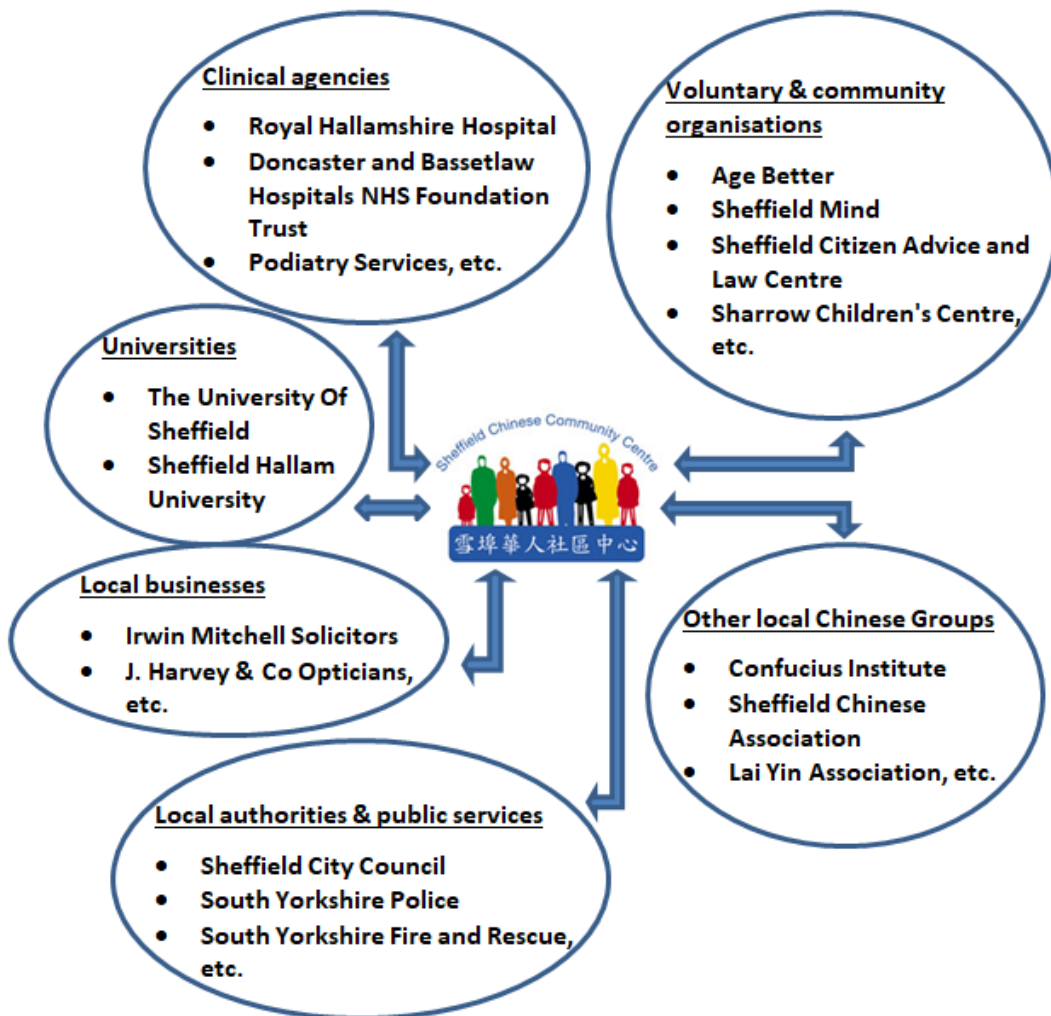


Changes We Made to Partners & Benefits to the City

Sheffield Chinese Community Centre acts as a bridge between the Chinese community and the services providers across the City. Last year, we have worked in partnership with over 30 organisations/businesses to provide a comprehensive service to the Chinese community.

"Thank you so much for assisting your members to complete the Initial Public Consultation Survey on Neighbourhood Policing. "
 - Ms. Hayley Appleby from S. Yorkshire Police Service

"Working with SCCC would help our organisation understand the needs of the Chinese community. We would be very happy to work closely and deliver our services."
 - Ms. Edyta Banczer from Sheffield Mind



Apart from the above, we are also interested in exploring ways to collaborate with new partners.

Changes We Made to Partners & Benefits to the City

- Signposting of services

Apart from our core and project services, we also played a role in being an information and advice centre for the community. Last year, we signposted hundreds of community members for their inquiries about services provided by other organisations or individuals.

- Provided support and specialist skills

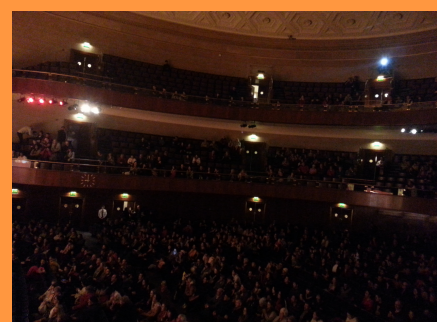
With requests for support from our partners such as the Police and Fire and Rescue Service, we helped to translate their documents from English into Chinese, or helped to proofread their publicity materials in Chinese so that they could be used for the Chinese community.

- Helped to save resources and deliver services

Through workshops and activities with the support of our interpreting services, our partners could introduce and provide information about their services to the Chinese community. They could thus deliver their services to a wider community and maximise the use of their resources.

- Promoted cohesion, harmony and integration

Our annual Chinese New Year Celebration Event on 20th February 2018 at Sheffield City Hall, was co-organised by the Sheffield Chinese Community Centre, other local Chinese groups and student volunteers from Universities. It was also supported by the Sheffield City Council. This annual event attracted over 2,000 people. In addition, our other cultural events and activities were also well attended. Through these cultural events and activities, we not only promoted Chinese Culture, but also brought together people of different faiths and backgrounds in Sheffield and surrounding areas. As a result, these events helped to develop community cohesion and integration of our community into the wider Sheffield City community.



Changes We Made to Partners & Benefits to the City

- Reduced needs for more intensive care services

The Doncaster and Bassetlaw Hospitals NHS Foundation Trust worked with us to provide the Abdominal Aortic Aneurysm Screening (AAA Screening) for the Chinese community on 17th August 2017. This screening helped to raise awareness of this kind of health problem, and to identify individuals who need treatment for the problem in advance. As a result of our work with the partner, members at risk could access help early, and reduced the chances of more complicated treatment. Our partnership provided vital services for members who are at risk, more efficiently and effectively.

- Provided facilities for Citizens Advice Sheffield

We provided venue and facilities to Sheffield Citizens Advice and Law Centre, in our Centre on Tuesday and Wednesday each week in order to provide more comprehensive support and easily accessible services to the Chinese community. Our support facilitated them to deliver their advice services at the most suitable time for the local Chinese members, with no cost for hiring our venue and reducing the use of partners' resources.

- Helped to build a closer relationship between Sheffield and China

Through our support in organising and participating in events and meetings with Chinese delegates, and well-known artists from China, we helped to build a stronger and closer link between Sheffield and China. This helps to attract more Chinese investors to develop businesses locally which would help the economic growth of the City.





Registered Charity No: 1150087

Company Limited By Guarantee No.: 8312856

Supported By:

