

Capita

Capita delivers back office administration and front office customer contact services to private and public sector organisations across the UK and Ireland.

Capita is the UK's leading business process outsourcing (BPO), transformational and professional services company, employing over 36,000 employees across the country, and has an extensive track record of service delivery and transformation in Local Government.

Our contract with Capita covers three areas of business services which originally commenced in January 2009 and was extended in January 2015, for a further 6 years with an option to break at extension years 2 and 4.

The business service areas covered by the contact are:

- ICT
- Revenues and Benefits
- Financial Business Transactions

The logo for Capita, featuring the word "CAPITA" in a bold, blue, sans-serif font.

Veolia

Veolia Environmental Services is one of the largest recycling and waste management companies in the UK, providing commercial, industrial and local authority customers with sustainable recycling and waste services to minimise their impact on the environment, turning waste into a resource.

There are around 15,000 people employed by Veolia Environmental Services in the UK, with around 300 employed in Sheffield.

Our contract with Veolia covers 4 areas of business services which commenced in August 2001 and ends in August 2036. The business service areas covered by the contract are:

- Collection and Disposal of Waste, maximising recycling and energy recovery
- Management of the Household Waste Recycling Centres
- Management and Operation of the District Energy Network
- Design, Build, Management and Operation of Sheffield's Energy from Waste Plant

The logo for Veolia, featuring a red circular icon with a white dot inside, followed by the word "VEOLIA" in a bold, red, sans-serif font.

Amey

Amey works with both public and private sector clients, supporting them to deliver services to the public more effectively. They increase the quality of services by introducing efficiencies and innovation to the processes and principles that underpin their service delivery.

Amey operates across three principal sectors - transport, social and environmental infrastructure.

The Streets Ahead contract is for highway maintenance. The core services being provided are:

- Road and pavement maintenance
- Winter gritting and snow clearance
- Bridge and other highway structures maintenance
- Verge and landscape area maintenance
- Traffic lights and road sign maintenance
- Street lights maintenance
- Road drainage maintenance
- Street cleaning
- Street furniture maintenance including nameplate, bollards, safety fences, barriers and benches



For more information on the Streets Ahead contract, please view our contract data sheet - <https://www.sheffield.gov.uk/content/sheffield/home/business/council-contracts.html>

Howden House (Private Finance Initiative)

Howden House PFI was part of the Heart of the City initiative for the Regeneration of Sheffield.

Howden House was part of a Private Finance Initiative (PFI) with London & Regional and Vinci Construction.

In September 2014, Sheffield City Council was informed by London & Regional that the PFI was changing its operator. In October 2014, Howden Equitix became the new owner of LR(Sheffield PFI)

House
Ltd.



VINCI Facilities

VINCI Facilities is a leading provider of facilities services to the public and private sectors, and is the main FM Sub-Contractor for the Howden House PFI Contract.

The Vinci ethic towards Facilities Management is to provide an entirely customer-focused approach to support clients in their decision making at both operational and strategic level.



Taylor Shaw

Taylor Shaw has worked in the education sector for more than a decade, providing catering services to Schools and Colleges of all shapes and sizes across the UK, promoting the Healthy Eating agenda by making healthy food options appealing to children and young people.

Taylor Shaw provides catering services to 123 Sheffield Schools. These include:

- Service delivery of schools meals
- Staff training and Development
- Management of the Food Service for the 123 schools
- Waste Management

