# **TEC Champions Role Profile and Specification**

## **About the Role**

* TEC Champions are key to the success of our ‘TEC first’ approach!
* Ideally there will be 2-3 TEC Champions in each service area within Sheffield City Council and from our partner organisations, and commissioned provider services
* The Champions Group will meet quarterly to share/develop knowledge; to provide peer support; and to share best practice and case studies.
* The role is open to qualified and unqualified staff of any discipline to act as the TEC Champion for their service arfeas utilising their skills and knowledge to help deliver outcomes for people.
* The TEC Champions will help co-produce plans related to referral processes; the importance of TEC; the implications of not utilising TEC; training; and comms and promotion.

## **TEC Champions need to:**

* Be creative, resilient, adaptable, organised and able to work in a fast-paced environment.
* Be committed to learning more about technology and how to implement it in practice.
* Complete both modules of the online TEC Know How Training - 1. TEC Explorer 2. TEC Expert; and to encourage their colleagues to complete training.
* Have good communication and interpersonal skills
* Proactively work with customers, carers, colleagues and other partners to achieve our targeted outcomes as part of our TEC First approach.
* Enjoy working with people and optimising their wellbeing.

## **The role requires you to:**

* Act as a TEC contact point for your service area and drive forward discussions around TEC within service meetings and other relevant sessions.
* Provide advice and information on TEC to your team and wider.
* Support and encourage team members to acknowledge/identify the potential of TEC to wholly or partly meet their people’s needs and outcomes and to make referrals where appropriate.
* Problem solve and share experiences and good practice.
* Develop case studies for sharing. (also as part of Quarterly Meetings)
* Support Preview/testing new equipment, devices and service developments.
* Support TEC staff induction and training.
* Provide updates to team members regarding changes in TEC documentation, equipment availability and costs
* Provide feedback to the TEC team regarding issues/concerns from team members and/or ideas for service development and to increase referrals.
* Support Reference and Innovation groups (to be set-up with referrers; users of TEC; wider stakeholders; and service providers) to increase the use of existing technology and to develop new devices to optimise outcomes for people in agreed priority areas.