

# Support with bills

This sheet lists some of the support available for bills in your business, and how it works.



## Energy Bill Relief Scheme

The Government has launched a new Energy Bill Relief Scheme to support non-domestic energy customers.

The scheme takes the form of a discount to gas and energy bills, for an initial period of six months from 1 October 2022.

The discount applies to fixed contracts agreed on or after 1 April 2022, as well as to deemed, variable and flexible tariffs and contracts.

### You don't need to do anything



If you're eligible, the discount will automatically be applied to your bill.

You can find more information on the scheme on the announcement on the gov.uk website: <https://www.gov.uk/guidance/energy-bill-relief-scheme-help-for-businesses-and-other-non-domestic-customers>

This includes:

- Information on eligibility;
- An explanation of how the discount is calculated;
- Some examples showing how the discount works.



**Watch out for scams!** Remember, you don't need to apply, register or share any details with anyone in order to get this discount.

If you get a message that asks for your bank details or to click on a link, it is very important that you do not respond and instead report it promptly.

Send a screen shot of the message to [report@phishing.gov.uk](mailto:report@phishing.gov.uk) and to [energy.bills.rebate@beis.gov.uk](mailto:energy.bills.rebate@beis.gov.uk)

Supported by



### **It's still worth getting the best price and keeping usage low.**

The Energy Bill Relief Scheme works through a government subsidy on the cost of energy per unit. The government has set a 'cap' on what non-domestic customers pay for energy per unit, and will pay energy companies the difference beyond that. This means that:

- It's still the case that the more energy you use, the more you'll pay. There's no cap on how much you can pay for your overall usage, just on what you can pay for each unit.
- Energy companies can still put their prices up, and once the Energy Bill Relief Scheme ends you'll go back to paying full price. This means it's still a good idea to make sure you're getting the best deal if you have an opportunity to change contracts.
- Energy companies should still show the full price on your bill, together with the amount paid for by government, so that you can see what your energy would have cost without the Energy Bill Relief Scheme. This means you can still compare suppliers to make sure you're getting the best deal.



## **Business Rates**

### **If you think you'll have difficulty paying your bill**

If you're worried about paying your Business Rates bill, it's very important that you speak to the Business Rates team before you miss a payment.

In many cases, the team is able to agree alternative payment arrangements, and this is much more likely to be possible if you contact them early. Contacting the team before you miss a payment also reduces the risk of incurring further recovery costs.

Contact the team by emailing [Business.rates@sheffield.gov.uk](mailto:Business.rates@sheffield.gov.uk)



### **Business Rates Relief**

There are various types of Business Rates relief available, depending on your circumstances and the type of business you are. These include Expanded (Capped) Retail, Hospitality, Accommodation and Leisure Discount, which is available until 31 March 2023.

You can check if any forms of Business Rate Relief are available to you at on our website: <https://www.sheffield.gov.uk/business/business-rate-relief>

If you'd like help with anything to do with your business, our friendly and expert business support team is here to help. Call us on 0114 224 5000 or email [BusinessSheffield@sheffield.gov.uk](mailto:BusinessSheffield@sheffield.gov.uk)

You can find information and support around the cost of living, including more resources to help you manage the impact on your business, at [www.sheffield.gov.uk/costofliving](http://www.sheffield.gov.uk/costofliving)

