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**Dear Sponsor** 

## Homes for Ukraine Resettlement Support: Sheffield 3<sup>rd</sup> letter to sponsors

Time seems to be passing by swiftly, and it is longer since I last contacted you than I had hoped.

For some of you, this will be the first letter you've received as a host, as your guests are newer to the city – or possibly still on their way. I want to reiterate continued thanks to all sponsors for all you are doing to support those arriving from Ukraine to seek sanctuary. The significance of your support cannot be underestimated - you are helping people rebuild themselves and their lives and you make Sheffield proud.

For those whose guests have not yet arrived, please email <u>ukraine@sheffield.gov.uk</u> once you have a confirmed arrival date, **and again** to confirm that they have arrived. This will help us ensure we can arrange a visit at the earliest opportunity and provide your guests with their arrival pre-payment cards.

Upon completion of the checks required of hosts and host property, we will request your bank details and establish the monthly £350 'thank-you' payment from government. This payment is optional – if you do not wish to receive it, please let us know by email.

Government guidance is very clear that the payment must be paid in arrears and subject to satisfactory checks of the accommodation being offered, and DBS checks of people in your household.

Confirmation of DBS checks are taking a little longer than expected but the DBS service are "fast tracking" these, so hopefully not too many hold ups.

To help move things forward, it is really important that you provide information requested for the DBS check in a timely manner to help minimise delay.

We know that it won't always be easy for you as a host – or indeed for your guests – living with people isn't always the easiest thing. If you have any concerns about your





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hosting arrangements, please do get in touch. We, and other partners across the city want to help, and if we can do so at the earliest opportunity, the outcome will be better for all concerned.

All those involved in the Sheffield response to Ukraine are working really hard to get things right. However, if there are things we can do better, or differently, please let us know either when you receive a visit, or via <u>ukraine@Sheffield.gov.uk</u>

Once again, a sincere and heartfelt thank you for all you are doing to help refugees in our city.

Kind regards

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Janet Sharpe Director of Housing