TRANSPORT 4 ALL - 191017 Sheffield Town Hall - Room G42

1. Welcomes/Apologies

People present

Grace Parry (GP)

Paul Savage (PS)

Craig Williams (CW)

Danny Heffernan (DH)

Lee Harker (LH)

James Martin (JM) - Chair 1500-1600

Cate Jockel (CJ) (SCC Transport Planning) – Chair 1400-1500 (then had to leave)

Simon Ovenden (SO) - SCC Planning

Welcome to Steve Cresswell (SC) – SYPTE – attending as sub for Paula

Apologies

Shel Turner (MT) – Chair

Councillor Ian Auckland (IA) - Shadow Cabinet

Councillor Douglas Johnson (DJ)

Val Bowen (VB) - Disability Sheffield

Stacey Anderson (SA)

Andy Metcalfe (AM) - First Bus

Dave Caton (DC) - Stagecoach Bus

John Hudson (JH) - Sheffield City Council Transport & Facilities Management

Paula Turner (PT) - SYPTE

Saskia Peet (SP) – Sheffield Safe Places Scheme Co-ordinator

Nigel Wragg (NW) - Stagecoach Supertram

Noted

Councillor George Lindars-Hammond has a changed role since the May 17 local elections. Emma Cawley has a new area-based job in social care from Oct 17. Thanks to both for their interest and work.

Intro: this meeting is mainly an opportunity for the group to have a wide-ranging discussion of any issues it would like to discuss in 2018: see item 5 below.

2) Minutes of April 2017

The draft minutes were agreed as an accurate record.

The July meeting was a combined meeting with ALG which was actually held in early August.

3) <u>The Department for Transport's Draft Accessibility Action Plan & consultation event in Leeds</u>

CJ introduced this. The Government's Department for Transport (DfT) has published a draft accessibility action plan for consultation. It is about improving access to public transport and how this can contribute to reducing the employment gap between disabled and non-disabled people. It covers a wide range of means of transport including walking/public space. The closing date for responses is 15/11.

The draft action plan can be found – in various formats - at

https://www.gov.uk/government/consultations/draft-transport-accessibility-action-plan

There is a public workshop in Leeds on 31/10 which James Martin and Ian Jenkinson have signed up to attend & details were circulated for others.

The group agreed that T4A should submit a response which would be put together as follows: CJ to email the link to the various formats to those at this meeting & a paper copy to LH; all to submit material to CJ before 15/11; CJ and JM to pull this together and submit.

4) Updates

DfT consultation on the East Midlands Rail Franchise

T4A's response to this had been submitted (JM, MT and CJ pulled it together), incorporating comments made at T4A meetings. SC asked for a copy – CJ to send.

Taxis Update

The Disability Hub's Transport Action Group on taxi matters has started up & includes representation from SCC Taxi Licensing. Also includes CW, MT and VB. This group was going to look at issues including info leaflets for drivers and service users (poss update of those that Emma Cawley & the taxi sub-group produced some years back); driver training; and a complaints process.

There was a discussion about taxi accounts & VAT: SC explained that it doesn't mean that there is an extra charge.

5) Open discussion on items for 2018 meetings

Proposed items and suggested timeslots:

<u>January?</u> - Paulley one-year on - bus operators to report back

- DfT Accessibility Action Plan feedback
- Transport strategy SCC and SCR and TfN too in 2018 different levels! consultations all likely to start in Jan

April? - Supertram safety and evacuation procedures

Other - Bus diversions and disruptions – SYPTE (SC to arrange): how the process of setting up diversions works and why it works in the way it does; how to keep up to date and the tools and technology available to help.

- Different ways to do journey planning –SYPTE (SC to arrange): for day-to-day use: your next bus texts; QR codes; bus stop numbers; signing up for updates; TSY's Traveline.
- Tram-train: commencement of service and what to expect before the launch date.
- HS2: early thinking about any new station layout: pro-active early engagement.

6) <u>AOB</u>

GP noted an issue she has raised with PT, which First is now dealing with, about how a driver treated a friend with hidden disabilities (who had a safer journey card).

GP is also offering to give talks to drivers for free around these issues as part of their training, in a way that should give them insight so that they will want to be more considerate. Issues include:

- Personal space;
- Difficulty moving;
- Seating at stops: and where there are no seats at a terminus, it would be courtesy to let people on whilst the bus is waiting. If there are particular stops where passengers would appreciate seating, how do they log these with SYPTE? Is there a budget allocation?

SC noted that:

Legally, bus drivers must be on the bus if people are on it (safety and insurance); There should be 28 days of CCTV to help investigate incidents; PSV drivers (Cat D) must have CPC (certificate of professional competence) which is 35 hours over 5 years: many modules including working with disability and vulnerable adults. Without doing 35 hours they cannot work professionally for a bus operator. Sheffield operators are active on CPC with checking on outcomes post-training and spot checks.

7) **T4A Meetings in 2018**

The proposed meeting dates for 2018 are 25th January; 26th April; 19th July and 18th October: to be confirmed.

Post-meeting confirmation

Due to room availability, many of the meeting times have been changed to the morning. Meetings will be:

Thursday 25th January - 10:00–12:00 Thursday 26th April - 10:00-12:00 Thursday 19th July – 10:00–12:00 Thursday 18th October – 14:00-16:00

ALL IN TOWN HALL ROOM G42