



## Housing Services

# Information About Your Power Suppliers



## Getting yourself connected

### What do I do?

If you are moving home, you must first give meter readings to the energy supplier at your former address 24 to 48 hours before you move. If you want to stay with that supplier, let them know your new address at the same time.

When you move to your new home, contact the existing supplier at the new address (contact details opposite) to confirm you are the new tenant and give meter readings for the new property.

You do not have to stay with the current power supplier to your property. Once you have chosen a new supplier, you can change - most suppliers need 28 days' notice. Switchover from one supplier to another takes around 3-6 weeks.

### More information

'Consumer Focus' provides free, impartial advice on a wide range of issues including energy, for example how to switch your supplier.

Go to the Consumer Focus website at [www.consumerfocus.org.uk/get-advice/energy](http://www.consumerfocus.org.uk/get-advice/energy)

### Your meter readings

Your gas and electricity details are:

#### Gas

Your gas supplier is .....

Telephone number .....

Meter reading .....

Taken on ..... / ..... / .....

#### Electricity

Your electricity supplier is .....

Telephone number .....

Meter reading .....

Taken on ..... / ..... / .....



# Contact Housing Services



**Phone:** Call Centres 0114 293 0000  
0114 205 3333  
Repairs 0114 273 5555

Some calls may be monitored by Sheffield City Council and its partners for quality and training purposes



**Online:** **Enquiries:** [www.sheffield.gov.uk/contacthousing](http://www.sheffield.gov.uk/contacthousing)  
**Website:** [www.sheffield.gov.uk/councilhousing](http://www.sheffield.gov.uk/councilhousing)

**Follow us:**   



**Write:** Council Housing Service, PO Box 483, M33 0DH



**Visit Us:** To find your local office please telephone us or alternatively you can visit our website and search for your local office using our interactive map.

## Need help accessing our services?

A translation of this leaflet is automatically available in the languages below.  
It can also be made available in other languages on request.

Arabic

تتوفر نسخة مترجمة من هذه الكراسة باللغة العربية

Farsi

ترجمة ان برگچه در فارسی دستیاب است

Somali

Turjibaanka guub-yarahaan waxaa lagu heli karaa Soomaali

This document can be supplied in alternative formats,  
please contact 0114 293 0000

Sheffield City Council  
[www.sheffield.gov.uk/councilhousing](http://www.sheffield.gov.uk/councilhousing)



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