## Sheffield's vision for adult social care

## Plan on a page



## What are we trying to achieve?

Everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, and when they need it, they receive care and support that prioritises independence, choice, and recovery.

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How will we achieve it? What are our commitments?	Support people to live a fulfilling life at home, connected to the community and resources around them, and provide care and support where needed.	Provide temporary assistance to help people regain some stability and control in their life following ill health or crisis.	Provide care and support with accommodation where this is needed in a safe and supportive environment that can be called home.	Make sure support is led by 'what matters to you', with helpful information and easier to understand steps.	Recognise and value unpaid carers and the social care workforce and the contribution they make to our city.	Make sure there is a good choice of affordable care and support available, with a focus on people's experiences and improving quality.
What will we do?	We will provide a partnership of care and support, designed and delivered with communities.  We will develop an accessible team model where social work staff can really work in partnership with and get to know their community.	We will deliver a strong, reactive offer of services that provide flexible and intensive crisis support.  We will shift our resources and focus to develop and deliver more proactive, preventative approaches.	We will develop vibrant options for care that offer more choice, that help the person to retain or regain control of their life and build on the strengths of the person and their networks.  We will transform care at home in Sheffield, focussing on improving experience and outcomes.	<ul> <li>We will improve how we share information so that it meets the needs of everyone in Sheffield, with plain language and simplified access steps.</li> <li>We will invest in a system-wide approach that means everyone receives the same standard and continuity of preventative person-centred care.</li> <li>We will make sure everyone can be involved as an equal partner in designing the support and services they receive across the whole system.</li> <li>We will deliver more flexible and simplified ways for people to be able to purchase and arrange their care and support.</li> </ul>	We will develop and deliver a Sheffield workforce strategy for the whole system, focussing on equality, diversity, and inclusion.  We will embed a clear support offer and structure for all carers.	We will ensure people can move easily between care and support including health, social care, and the voluntary, community, and social enterprise sector.  We will embed open and transparent decision-making alongside our plans and priorities for adult social care, created with the people of Sheffield.
What will people say?	I know what services and opportunities are available in my area.  I am confident to engage with friends/ support services.  I have a conversation with someone who understands me.  I know where to go and get help.  I can have fun, be active, and be healthy.	I know I have control over my life, which includes planning ahead.  When I need support, it looks at my whole situation, not just the one that might be an issue at the time.  We start with a positive conversation, whatever my age.	I know what services are available and can make informed decisions.  I can make a choice on whether I move into a care home, and where I live and with whom.  I deal with people I know and trust that are well-trained and love their job, respect my expertise, and can make decisions with me.	<ul> <li>I know what services are available and can make informed decisions.</li> <li>I know that I have some control over my life and that I will be treated with respect.</li> <li>I know where to go and get help.</li> <li>I am listened to and heard and treated as an individual.</li> <li>I feel that I have a purpose.</li> <li>I can have fun, be active and be healthy.</li> <li>I am seen as someone who has something to give, with abilities, not disabilities. I get support to help myself.</li> <li>I can manage money easily and use it flexibly.</li> </ul>	I deal with people I know and trust that are well-trained and love their job, respect my expertise, and can make decisions with me.  I am resilient and have good mental health and wellbeing.  I have balance in my life, between being a parent, friend, partner, carer, employee.	I only tell my story once unless there are changes to 'what matters to me'.  The system is easy to navigate.  I am listened to and heard.